Terms and Conditions for Cloud Backup Solutions

1. Definitions

- 1.1 "Company" means Lucian Systems Pty Ltd, registration number 2014/234526/07, a company duly incorporated in terms of the laws of the Republic of South Africa.
- 1.2 "Service" means the Cloud Backup Solutions service provided by the Company.
- 1.3 "User" means any person who accesses or uses the Service.

2. Acceptance of Terms

2.1 By accessing or using the Service, the User agrees to be bound by these Terms and Conditions.

3. Free Trial and Subscription

- 3.1 The Company offers a 14-day free trial of the Service.
- 3.2 Upon expiration of the free trial, the Service will automatically convert to a paid subscription unless terminated by the User.
- 3.3 The User may terminate the subscription by providing one full calendar months' notice to the Company.

4. Payment and Fees

- 4.1 The User agrees to pay all fees associated with the Service as per the current pricing schedule.
- 4.2 The Company reserves the right to suspend the User's account for non-payment after 14 days of the due date.
- 4.3 A 7% charge may be applied to overdue balances at the Company's discretion.
- 4.4 Outstanding balances may be referred to a debt collection agency at the Company's discretion.

5. Termination

- 5.1 The Company reserves the right to terminate or suspend the Service at any time, with or without cause.
- 5.2 Upon termination, the User's right to use the Service will immediately cease.

6. Limitation of Liability

6.1 The Company shall not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from the use or inability to use the Service.

7. Governing Law and Jurisdiction

- 7.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- 7.2 Any dispute arising out of or in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of South Africa.

8. Legal Costs

8.1 In the event of any litigation arising from these Terms and Conditions, the User agrees to pay all legal costs on an attorney and own client scale.

9. Amendments

9.1 The Company reserves the right to amend these Terms and Conditions at any time. The User's continued use of the Service after such amendments constitutes acceptance of the new Terms and Conditions.

By using the Service, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Last updated: 27 June 2024

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